

physician

flash

October 4, 2010

SAINT JOSEPH
Regional Medical Center
The Center of World-Class Care
A MEMBER OF TRINITY HEALTH

Improve Your Ease of Practice

*Take the Physician
Satisfaction Survey*



Nobody has a pulse on the health of our organization quite the way you do. Please record our organization's vitals by completing the Physician Satisfaction survey and help us listen for ways to improve our rhythm.

As a member of the Medical Staff of Saint Joseph Regional Medical Center, your opinion is important to us. Again this year, we have engaged Press Ganey Associates, Inc. to conduct our Annual Physician Satisfaction Survey.

Your survey information will be hand delivered to you or mailed to your home. You may complete the survey online or on paper. You will be asked your opinions about:

- Ease of Practice
- Quality of Patient Care
- Communication/Collaboration
- Overall Assessments

No member of the Medical Staff, Administration or Board of Trustees will see your individual questionnaire. Data will be presented in the aggregate in the final report. Written comments will be transcribed into a separate comments report. No data or comments can ever be attributed to any one individual or practice.

If you have any questions, please call:

Lori Price (574) 935-2263

*President Plymouth Campus & Administrator,
Saint Joseph Physician Network*

Ginger Hook (574) 335-2307

Manager Genesis Operations



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Health Care Power of Attorney: an Overview

By Jason Hessler, J.D., CFP®

Are you familiar with the Power of Attorney document? The Power of Attorney (POA) provides an "attorney in fact" or "representative" with the power to make decisions on the behalf of another person, known as the principal. Once signed, the document can be used by family members, friends or anyone asked by the principal to make decisions on their behalf.

More commonly, the "attorney in fact" or "representative" stands in the shoes of the principal and makes decisions based on their best interests. The decisions may include transferring property, handling finances or health care decisions; whatever is specified in the document.

There are two different kinds of POA documents. One is considered a "general" power of attorney and it grants unlimited powers to act on the principal's behalf whether the principal is capable of acting for oneself or not. The other is the "durable" power of attorney, which grants specific powers in the event the principal cannot act for him or herself, for whatever specified legal reason.

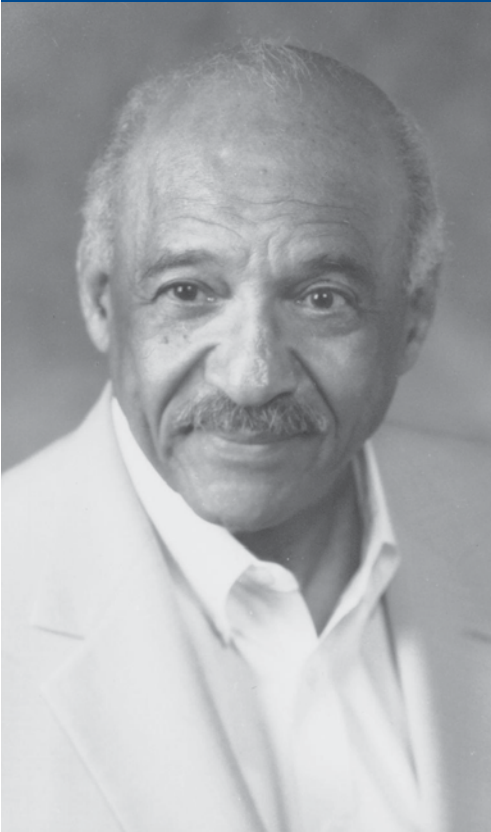
The health care POA is governed by Title 30, Article 5 as well as Title 16, Article 36 of the Indiana Code. The two areas of the Indiana Code combine to give us the relative statutes on an Indiana health care POA.

continued on page 4 ...

The Survey will be available until October 31, 2010.

In Memory of Dr. Roland Chamblee

November 23, 1923 – September 23, 2010



The community lost one of its pioneers in medicine and civil rights, a very dear friend, and a good and giving man with the passing of Dr. Roland Chamblee.

Born in Atlanta, Dr. Chamblee served the United States in World War II reaching the rank of First Lieutenant with the Army Corps of Engineers. He received a Purple Heart for injuries he suffered during the Normandy Invasion. Following the war, Dr. Chamblee earned a Bachelor of Science degree from Tennessee State University and a PhD from Meharry Medical College in Nashville. That's where he met his wife Dorothy and the couple went on to have six children. Dorothy passed away in 1995.

Dr. Chamblee arrived in South Bend in 1953, serving an internship at what is now Saint Joseph Regional Medical Center. He went into private practice a year later.

Dr. Chamblee worked just as tirelessly to promote racial justice as he did as a physician. He became deeply involved in efforts to end discrimination in South Bend, accepting patients of all races and assembling an integrated staff.

**The South Bend Tribune provided portions of this biography.*

A longtime advocate of public health, Dr. Chamblee helped establish the Sister Maura Brannick, CSC, Health Center on Chapin Street and Western Avenue in South Bend, serving as its medical director while volunteering much of his time to provide healthcare for the poor and underserved. He also volunteered at many free health screenings.

"He loved this community," said Carla Bice, manager of the Health Center. "He loved the clinic and he loved serving all of our patients."

Always looking for ways to improve the delivery of healthcare throughout the entire community, Dr. Chamblee served as the Director of the St. Joseph County Board of Health.

"Dr. Chamblee was motivated by all the right values," said Dr. Steven Gable, SJRMC's Vice President of Medical Quality Improvement. "Love of his patients, the good and ethical practice of medicine, generosity of his time and his talents, and a strong belief in the Mission of Saint Joseph Regional Medical Center."

May he Rest in Peace.

Initiating PN on adult patients: Nationwide shortages of lipids and amino acids

The Mishawaka P&T and Medical Executive Committee on 9/13/2010, approved new criteria and process for initiating PN on adult patients due to the nationwide shortages of lipids and amino acids.

Selected highlights include:

- All orders for PN will be placed on hold for 24-48 hours to allow for nutritional assessment and subsequent dialogue with ordering clinician. An exception is for patients already on home PN; no hold applies in this case.
- The "cut-off" time has been moved back to midnight from the current time of 1400 with a start time of 1800 the following day.
- The pharmacist will place a hold on the PICC placement if the PICC is determined to be for PN use only until the patient has been evaluated for PN.
- A patient must meet one of the following ASPEN criteria for patient to receive PN:
 - ~ Patients who have a contraindication for oral intake and are unsuccessful with oral/enteral feedings within 7-10 days.
 - ~ Patients without previous nutrition for 7-10 days and expected to require parenteral nutrition for at least 5 days.
 - ~ Patients who have not had or are not expected to have adequate oral/enteral diet for 7 days and have specific indications that are noted on the full memo (located on the pharmacy website as noted above).
- Viseral proteins, which include albumin and prealbumin, can be decreased in response to infection, injury, trauma, and many other factors. Pharmacists and dietitians no longer routinely monitor these proteins as an integral part of a nutritional supplementation assessment.

This new criteria in its entirety is located on the SJRMC pharmacy Web site at <http://content.trinity-health.org/SJRMCParmacy>.

Family is the Heart and ‘Sole’ of This Practice

It may not have been the ingrown toenail felt ‘round the world, but this nagging, painful inconvenience helped continue what is now four generations of feet at the head of this family business.



As Dr. Frank C. Toepp approaches retirement, he can look back, and forward, to a podiatric pedigree at South Bend’s Family Foot Care Clinic that may very well last forever. And he may not have followed his father’s footsteps to Podiatry, then known as Chiropody, had it not been for that ingrown toenail back in 1947.

“Just before I got out of the Navy, I had this ingrown toenail,” said Dr. Toepp. “The treatment I received, oh boy. That guy didn’t know anything more about fixing that than I did, at the time.”

While he laughs about it now, what should have been a minor repair landed the future doctor in the hospital for five days unable to walk. “That’s when I decided there has to be a better way to do this,” he said.

Dr. Toepp returned to South Bend in 1948, having shifted gears in education from engineering to pre-med and working at his father’s (also Dr. Frank Toepp) foot care clinic while attending the Illinois College of Chiropody, now Scholl College in Chicago. The building that first housed this original family business still stands at 800 East Jefferson, catty-corner from what is now Family Foot Care Clinic.

“Dad showed me how to relieve pain easily and quickly and I’ve been doing it ever since,” he said.

Soon Dr. Toepp began his own family and as his children grew to teenagers, they began working for him through high school doing general office work and making orthotics. His daughter Kathleen’s love of animals guided her to veterinary school from which she graduated in 1979.

Dr. Kathleen Toepp Neuhoff helped establish Magrane Pet Medical Center in Mishawaka. In spite of enjoying a very successful career as a well-known veterinarian, her love of continual challenges led her to following in her father and grandfather’s footsteps. In 1990, Dr. Toepp Neuhoff began her first year of podiatry school.

“I wanted to do something that was exciting and help others,” said Dr. Toepp Neuhoff. “I knew how much podiatrists helped patients to feel better and walk better from the years I had worked with my father and I thought the two professions would be complementary.”

The next four years were a whirlwind. While attending podiatry school in Chicago, Dr. Toepp Neuhoff kept veterinarian hours in Mishawaka. During her sophomore year, her last and fourth child was born. She was a committee

member (and former president) of the American Animal Hospital Association. Apparently, her patients at Magrane appreciated the busy doctor’s hectic schedule and rewarded her with enough foot cases to keep her hands full once she graduated from podiatry school and started practicing in 1994.

“On my first day of practice, I saw 12 patients and in the first year over 80 bunion cases,” she said. “Many of my patients whose pets I cared for came to me with their foot problems. They saved their bunions for me.”

Working 25 hours a week each at Magrane and Family Foot Care Clinic, this podiatrist and only Board Certified veterinarian in St. Joseph County always made sure to keep time for her husband and four children. As the president of the American Animal Hospital Association, Dr. Toepp Neuhoff traveled extensively for conferences always taking one of her children per trip.

“This exposed them to the medical field at a very early age,” she said.

And soon daughter Carolyn was on both Grandpa and Mom’s heels, starting at age 14 at Family Foot Care Clinic, continuing there all through high school and college breaks from Purdue University and Chicago’s Scholl College of Podiatric Medicine. After graduation in 2007 and following two years of practicing podiatry in Arizona, Dr. Carolyn Neuhoff Cole joined the family business in South Bend on August 2, 2010.

“It’s nice working here with both of them,” Dr. Neuhoff Cole says of her two co-workers, Grandpa and Mom. “We work very well together and it’s really unique in that we are three minds from three generations sharing three different experiences with one common goal to help our patients.”

And the patients at Family Foot Care Clinic also enjoy being part of something very unique and very special.

“We have patients come in here who remember me working here when I was in high school and they can’t get over the fact that now I’m wearing the white coat,” said Dr. Neuhoff Cole. “It’s a little overwhelming because as the young one here, there’s definitely big shoes to fill.”

As for Dr. Toepp, who will soon be retiring, he could not be happier for having that nagging ingrown toenail over 60 years ago.

“This has been very special since this is something the kids decided to do on their own,” he said. “The graduations are especially exciting and they never get old.”

Targeted Therapy for CLL: Emerging Insights for Treatment

A WebEx presentation by:

Mathew Kaufman, MD • North Shore Long Island Jewish Medical Center
Long Island, NY

Tuesday, October 12, 2010 • Noon - 1 pm

Dial (800) 715-2012 to listen to the audio presentation.

Log onto www.meetingcenter.net to view the slide presentation.

Enter Meeting Number: 598 795 456 • Enter Meeting Password: Campath

OR

Tuesday, October 12, 2010 • 6 - 7 pm

Dial (800) 715-2012 to listen to the audio presentation.

Log onto www.meetingcenter.net to view the slide presentation.

Enter Meeting Number: 598 430 204 • Enter Meeting Password: Campath

Contact David Hutchings at (317) 503-7365 or

David.Hutchings@genzyme.com to RSVP or with any questions about this program.

In accordance with the PhRMA Code on Interactions with Healthcare Professionals, attendance at this educational program is limited to healthcare professionals. Accordingly, attendance by non-clinical guests or spouses is not permitted. This is a promotional program and no CME credits are offered.

Department of Medical Education Upcoming CMEs

Drugs, Devices, Destruction or DNA? A Modern
Guide to Understand and Manage Atrial Fibrillation

October 6, 2010 • 12:15 - 1:15 pm

Saint Joseph Regional Medical Center - Mishawaka
Education Center, Garden Level

Featured Speaker:

Raman Mitra, MD, PhD

Cardiac Electrophysiology • South Bend, IN

After attending this program you should be able to:

- List the acquired and genetic risk factors for atrial fibrillation
- Relate the classification and consequences of atrial fibrillation
- Discuss the current guidelines for choice of antiarrhythmic agents
- Explain atrioventricular nodal ablation and pacemaker placement

continued from page 1...

To be valid, the health care POA must meet these five (5) conditions:

1. Be in writing.
2. Name an attorney in fact or representative.
3. Give the attorney in fact the power to act on behalf of the principal.
4. Be signed by the principal.
5. Notarized by direction of the principal (I.C. §30-5-4-1).

If a POA document is presented to a health care provider it is presumed to be valid unless the provider has actual knowledge that the POA was not validly executed (I.C. §30-5-8-2). Most notably, it is not the duty of the provider to determine validity of a POA.

For medical professionals, any person who presumes a valid POA is immune from liability in the same way as if the provider had acted with the principal's direction (I.C. §30-5-8-7). However, a provider can be held liable for not acting on behalf of the representative if, after three business days, the provider fails to act. If the

provider fails to act, they may be liable to the principal, his estates, heirs and assigns (I.C. §30-5-9-9).

As far as duration, the POA lasts for its stated term in the document. Most often, the document lists specific dates when the power exists or when the principal is incapacitated and unable to make health care decisions on their behalf.

The representative's power to act ceases once the principal has died or the power is revoked. Revocation occurs when a principal capable of consenting to his or her own health care revokes the POA by notifying the health care provider. Written revocation is best. Nevertheless, the POA exists only for the specified period or circumstances listed in the document (I.C. §30-5-10).

Lastly, remember to consult your attorney or legal provider for questions regarding a power of attorney. For more information contact **Jason Hessler, Assistant Vice President** in the **Personal Asset Management Group of 1st Source Bank** at 574-522-8761.

Sponsored by 1st Source Bank

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Mission Statement

We serve together in Trinity Health, in the spirit of the Gospel, to heal body, mind and spirit, to improve the health of our communities, and to steward the resources entrusted to us.

physician flash

Physician Flash is a monthly newsletter published for SJRMC Physicians.

Thomas A. Reitingier
Interim President and CEO, SJRMC

Lindahl Wiegand
Editorial Specialist

Christine Weist
Graphic Design Specialist

Mike Stack
Public Relations Coordinator

Physician Flash is designed to keep you informed about the latest happenings in the Saint Joseph health system. This publication features new technology, services and programs important to you, your office staff and your patients.

To submit information or story ideas for future issues of Physician Flash, or to receive Physician Flash via e-mail, please send an e-mail to the Marketing Department care of Lindahl Wiegand, at wiegandl@sjrmc.com.

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Regional Medical Center
The Center of World-Class Care
A MEMBER OF TRINITY HEALTH
5215 Holy Cross Parkway
Mishawaka, IN 46545